

# WebGraphs

## System Requirements Update

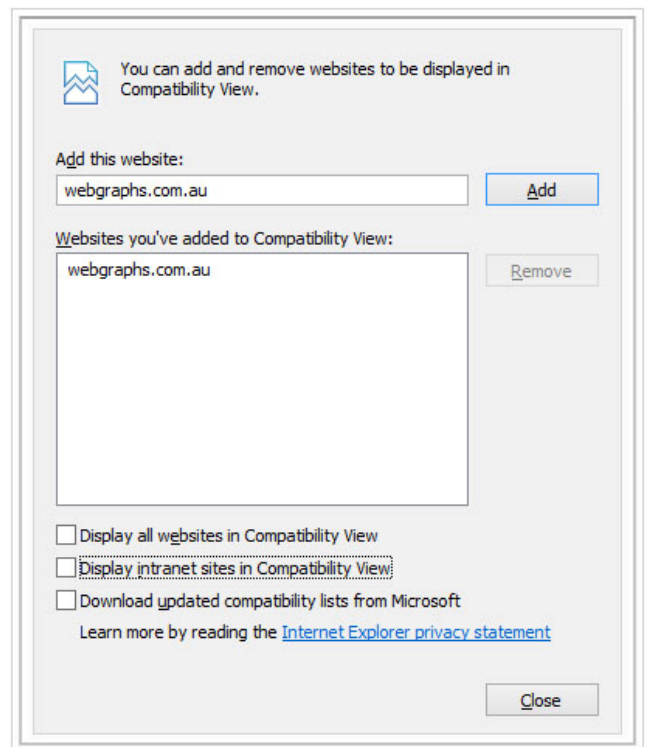
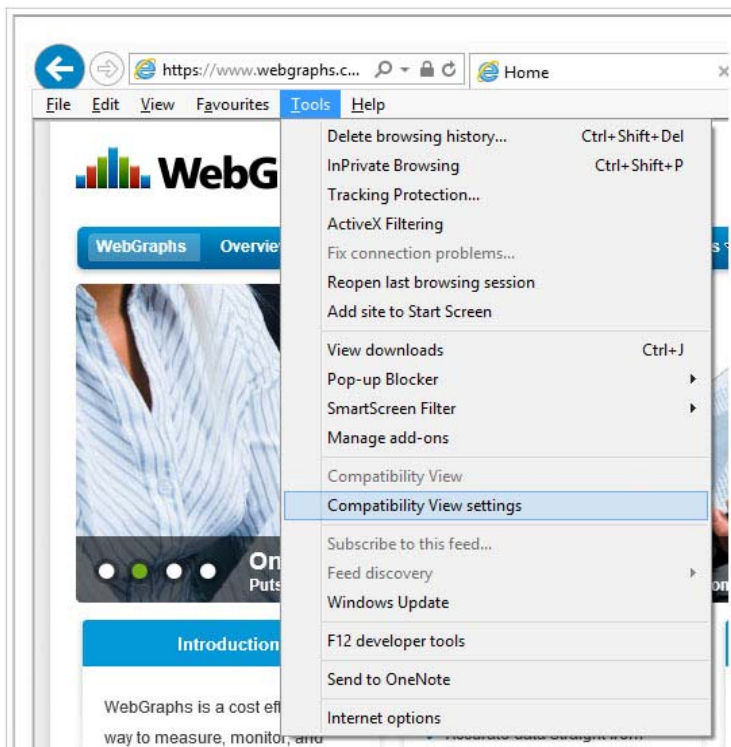


Some users may experience difficulty exporting reports while using Internet Explorer. The compatibility issue appears to be limited to Internet Explorer versions 9 and 10 preventing users from exporting reports.



In order to rectify the issue users should add the WebGraphs domain 'webgraphs.com.au' in the compatibility view settings;

1. Select the **Tools** menu from within Internet Explorer (*Shortcut - Alt Key + T*)
2. Select **Compatibility View settings** on the tools menu (*Shortcut - Alt Key + B*)
3. Add 'webgraphs.com.au' and select **Add**
4. Select **Close** to save changes. *Users will need to re-run the report and the export functionality will now work*



If you still experience issues you should contact our WebGraphs team on 1300 76 06 26.