



## Retrieving Your Password

If you have forgotten your password, you can have it reset and the new password sent to you via e-mail.

To reset your password, click the **Forgot password** link on the right-hand side of the log in box.

WebGraphs Login

Username \*

Password \*

LOG IN  Remember Me

[Forgot password](#) | [Help](#) | [Register](#)

This will open the **Forgot Your Password?** page as shown below:

### Forgot Your Password?

Please enter your e-mail address below and your password will be reset and the new login details sent to your e-mail address. Please allow 5-10 minutes for the email to arrive.

If you experience any issues or should you not receive your password please contact our Webgraphs Team on 1300 76 06 26 (Option 2).

Email Address\*

Submit

Enter the e-mail address that was used in your WebGraphs user setup and click the **Submit** button. A new, secure password will be generated and sent to you within 5-10 minutes.

Once you receive your system generated password, it can be changed once you have logged in to WebGraphs. Your password can be changed in the **Settings** menu item.